



FRANCES MAHON  
DEACONESS HOSPITAL

## **DISCRIMINATION IS AGAINST THE LAW**

All employees of Frances Mahon Deaconess Hospital will treat all patients and visitors receiving services from or participating in other programs of FMDH and its affiliated clinics with equality in a welcoming manner that is free from discrimination based on age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, veteran or military status or any other basis prohibited by Federal civil rights laws, state or local law.

FMDH provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreter service (including American Sign Language)
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

**Language assistance services are available at no cost. Please tell hospital staff if you need help.**

Or, you may contact our Civil Rights Coordinator (Discharge Planning) at 406-228-3507.

If you believe that Frances Mahon Deaconess Hospital has failed to provide these services or discriminated in another way, you can file a grievance by contacting our **CIVIL RIGHTS GRIEVANCE HOTLINE AT 406-228-3571**. You can also file a grievance in person, by fax or by mail:

Frances Mahon Deaconess Hospital  
Attn: Civil Rights Coordinator  
621 3<sup>rd</sup> Street South  
Glasgow, MT 59230  
Fax: 406-228-3518

If you need help filing a grievance, assistance is available.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

Online: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 406-228-3571.

**También puede informar al personal de admisión si necesita ayuda con el idioma.**